

I, The Client, agree to the following policies:

Present a **valid BC Learner License** at the beginning of each lesson. Be registered and paid before each lesson.

The lesson is **\$185 for each 90-minute lesson**. 27.06(2f)

- The \$185 lesson fee includes 5% GST. 27.06(2b)
- iHaveEvolved.com Inc.'s car can be booked for your driving test, generally requiring 2.5 hours for a fee of **\$230**. 27.06(2b)
- If the client requesting the car's use is not a student of *iHaveEvolved.com Inc.*, then a minimal 90-minute lesson must be completed well in advance of the test date to qualify to use the car. We assess your driving skills in this lesson. **You may not be eligible to use the vehicle** on your test day and may require further additional lessons. The safety of our car and yourself is our prime concern. **We reserve the right to refuse the use of our car**. 27.06(2b)

| # of Sessions | Cost | Total |
|------------------------|---------------------|-------------------|
| 1 x 90-minute lesson | \$185.00 + 5% GST | \$194.25 |
| 10 x 90-minute lessons | \$1,700.00 + 5% GST | \$1,785.00 |
| Related Road Test | \$230.00 + 5% GST | \$241.50 |

The client must complete lessons within **8 months** from the payment date. iHaveEvolved.com Inc. will not refund paid lessons past these 8 months.

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| Phone # for text reminders: |
| email / WhatsApp / WeChat to receive images, videos or large files for your sessions: |
| Second Contact Name: |
| Second Contact #: |
| Second Contact Relationship: |

- Inform iHaveEvolved.com Inc. of any **special needs** you may have that may need discussion before or while you are learning to drive.
- Come to each lesson free of any illness.
- Reschedule appointments to avoid being charged late **cancellation charges**. Notify iHaveEvolved.com Inc. 24 hours notice before lesson start time to avoid being charged the **\$50 late cancellation fee**. 27.06(2b)
- Not come to lessons under the influence of any illegal substance or condition that may impair your driving.
- Not use foul, abusive or aggressive language.
- Show up for driving times no later than 10 minutes past the scheduled appointment. The instructor will wait a maximum of 10 minutes. The client will pay the full rate for the 90-minute lesson if time goes past 10 minutes.
- Understand that **traffic may push lesson start times off by as much as 15 or so minutes**. The instructor will text or call you before any start time changes. Please expect this to occur.
- Generally, **only you and the instructor are on the lesson**; however, we allow one additional person in the back seat to observe under some rare circumstances. There is a cost of **\$50** charge for this extra person and the reason for attending must be documented. 27.06(2b) In the event of a collision, while the student is learning in the iHaveEvolved.com Inc. vehicle, iHaveEvolved.com Inc. will pay the ICBC \$300 deductibles fee.
- Occasionally **cars do breakdown**, and instructors do get sick. We will contact you immediately if this happens and reschedule lessons with **no penalty to the client**. We apologize in advance for any delays this may cause.
- All lessons are 90-minutes long. 5 to 10 minutes of each lesson may include paperwork, sketching driving-related manoeuvres, or demo drives. In most lessons, you remain in the driver's seat for the entire 90 minutes and move the car for 80 minutes or more. 27.06(2e)

Note Extra Fees. Cancelling an **ICBC road test** must be done three days (they say 48 hours) before your road test time. **ICBC charges you a \$25 late cancellation fee**. This fee is not an iHaveEvolved.com Inc. charge. It is between you and ICBC. Additionally, please be aware **there will be ICBC road test fees** for your related examination on your exam day. 27.06(2c)
People move, and life often changes unexpectedly. Please send your **refund request** to iHaveEvolved.com Inc. in writing asap. We will refund all monies paid for lessons not yet completed. However, iHaveEvolved.com Inc. will not refund lessons you have already completed. Also, please request your refund more than 24 hours before a scheduled lesson to avoid a late cancellation fee. Please expect 3 to 7 days to receive your refund. No explanation is required to request a refund. 27.06(2g)

New To Canada Drivers – We require each client hold a valid and current ICBC DL# British Columbia Driver's License Number. Please call ICBC to manage this number before booking drive times with us. License from other countries may allow you to drive here but for training you must go to ICBC first and provide us with an ICBC DL#. **Code of Conduct 8.1**

Dash Cameras – We protect everyone with dual video cameras, both front and rear of the car in case of a collision. Video footage has no connection to a student record nor your identity. **It does not capture your face**. Please be aware that your voice may be captured by the video. This is not the purpose of the voice capture. Voice capture will never be identified with any connection to the client nor used in any video production without your written consent. Video captures are used to train trainers and to produce in house educational video clips.

Our main goal with all clients is to **Instill a Seriousness for Driving** and to place you on a path to **Calm Driving**, a strategy of **Maximum Actions to Drive at the Lowest Possible Risk**.

Please email filled copy to Toddcooper@gmail.com or give it to him in car.

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|---|----------------|
| First Name: (Please print) | Date: |
| Last Name: | License Class: |
| By entering your printed name here, _____ | License #: |
| I have reviewed and agree to the stated policies. | |

Let's Talk About Your Driving Journey:

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| 1. How many hours in total have you driven in your life? | _____ hours |
| 2. Do you have someone to practice with outside of working with Cooper? | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| 3. Rank your level of concern? Fear, hesitation, or anxiety when you think about starting driving lessons. (10 = High to 1=Low) | _____ |
| 4. Have you received previous training with a driving instructor? (Skip 5 if you check No) | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| 5. How would you rate the quality of previous training? (10 = Excellent to 1=Poor) | _____ |
| 6. Whose driving have you observed the most as a passenger? (e.g., Mom/Dad, Partner/Friend) | _____ |
| 7. What is your main goal in working with Cooper? | _____ |
| 8. Do you have anything else you'd like to share? | _____ |

iHaveEvolved.com Inc. & Cooper Driving

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